



May 30, 2012

By E-Mail and Overnight Delivery

Debra A. Howland, Executive Director and Secretary
NH Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429



RE: Settlement Agreement
Docket No. DG 11-196

Dear Director Howland:

Enclosed on behalf of Northern Utilities, Inc. (the "Company"), pursuant to Section 3.1 of the April 23, 2012 Settlement Agreement in the above-referenced docket, is a Work Plan by which the Company plans to meet the Emergency Response Standards.

Thank you for your attention to this matter.

Sincerely,

Gary Epler
Attorney for Northern Utilities, Inc.

Enclosure

cc: Lynn Fabrizio, Staff Attorney

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